Information Guide



Thyssenkrupp Elevator (India) Supplier Assessment



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How will PQSmitra Support your organization with Thyssenkrupp Elevators customer audit?

Established in 2002, Thyssenkrupp Elevators (India) installs, maintains, and modernizes elevators and escalators in India and Bangladesh. It has a strong presence in various segments, such as residential, office and infrastructure.

In the recent past, thyssenkrupp Elevators (India) introduced the "Supplier Assessment" which ensures the control over the processes carried out at the vendor's end. The requirements of this audit checklist are implemented by the vendors in supply chain to assure the consistency in quality, delivery, and overall performance.

The focus of thyssenkrupp elevators is updradation of the supplier with respect to Quality, Productivity, Safety and Systems to ensure the quality of component / part supplied by the vendor.

What are the Focus Points for Thyssenkrupp Elevators (India) - Supplier Assessment Audit?

- Quality audit and process verification
- Process control
- Safety management
- Legal Compliance and Environment
- Performance management

Note: The above audit criteria is mentioned based on the experience. As it the sole property of thyssenkrupp Elevators (India), the checklist/audit criteria can be modified and revised at any point in time.



What are the General requirements for Thyssenkrupp Elevators (India) - Supplier Assessment Audit?

The organization shall demonstrate continual improvement in this field of by maintaining, establishing, implementing and providing these requirements.

The Requirements are as follows:

- The Quality System Documentation
- Process control and Required documents
- Performance Measurement Records
- Standard operating Procedures & Visual Management Implementation
- Health & Safety Related Requirements
- Legal & Environmental compliance
- Human Resources competence and training matrix
- Operational System Improvements

How will Compliance to Thyssenkrupp Elevators Supplier Assessment audit benefit your Organization?

- · Recognition of socially compliant organization/Logistics
- Opportunity to participate in further in Thyssenkrupp
- Opportunity for exports. Supplier Approval by overseas customers
- Compliance with business, legal, contractual, and regulatory requirements
- Improved structure and focus with respect to Business Ethics and practices

What does one mean by Customer Specific Requirements?

 Customer Specific Requirements are the additional requirements imposed by the customer (Thyssenkrupp) which an organization needs to compulsorily comply with in order to become a verified supplier. In many cases, these requirements are additional to ISO certification.



Is this different from ISO Certification?

 Generally, customer specific requirements are the additional requirements generated over the existing ISO certification to meet certain needs of the customer. This helps the organization gain recognition as a socially compliant organization.

Does my client require me to make changes in my Quality system?

 As per specific requirements the Organization might have to make necessary changes in the Quality system to comply with the Customer Specific requirements. PQSmitra helps an organization to make the necessary changes to comply with the requirements of Thyssenkrupp in a very easy and practical manner.

Can PQSmitra assist in ensuring my suppliers are certified and assist in improving the overall quality?

 Yes, PQSmitra can ensure that your suppliers are certified and we can assist them in improving the overall quality to meet your specific requirements.

Can PQSmitra help my organization identify requirements as per modern trend and help implement the same for my suppliers?

 Yes, PQSmitra as an Organization remains very up to date regarding the new trends of certification & specific requirements. We provide full assistance in the implementation of the same.



How will PQSmitra help you with Hassle Free Implementation process for Thyssenkrupp elevators supplier assessment audit?

PQSmitra offers services for successful implementation of the systems based on the audit criteria and checklist. PQSmitra team adopts a systematic approach which helps in effective implementation and better audit results.

PQSmitra has developed a standard methodology to implement the customer specific requirements. The implantation methodology is as below:

- Study the customer specific requirements
- Initial review of the existing system and documentation
- System deigning, training, and assistance for the system implementation
- Routine system verification and further improvement
- Audit and Reporting

The exclusive services offered by PQSmitra have supported many suppliers to comply with the specific customer requirements and achieve better business performance.



PQSmitraService Features appreciated by clients



Simple & **Practical Approach**



21 Years of Service



2500+ Successful Projects



5,56,000+ **Consulting Hours**



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