Information Guide



Ashok Leyland – Supplier Capability Assessment Audit



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What is Ashok Leyland - Supplier Capability Assessment Audit?

Ashok Leyland being a manufacturer of Automobile industry and Commercial Vehicle. There are multiple vendors, who manufacture components / parts as per the Ashok Leyland requirements.

In the recent past, Ashok Leyland introduced the concept of "Supplier Capability Assessment" and "Supplier Warehouse / Processing Audit", that will ensure the control over the processes carried out at the vendor's end. The requirements of this audit checklists are implemented by the vendors in supply chain to assure the consistency in quality, delivery, and overall performance.

The focus is the upgradation of the supplier with respect to Quality, Productivity, Safety and Systems to ensure the quality of component / part supplied by the vendor.

What are the focus points of Ashok Leyland - Supplier Capability Assessment Audit?

- · Manufacturing Capability
- · Problem Solving Capability
- Quality Control Capability
- Prevention Capability
- Cost
- Delivery Performance
- Customer Supplier Management
- · Design and Development
- Strategy
- Management Culture (Vision, Mission, Financial Stability, Balance customer focus, Statutory regulations)
- TQM culture focus (Safety, Gemba, QMS and Lean 5S)
- · Commodity.



What are the document requirements is Ashok Leyland - Supplier Capability Assessment Audit?

- Quality System Documentation
- Process Control & Documents
- Performance Measurement Records
- Standard Operating Procedures & Work Instructions
- Visual Management Implementation
- Health & Safety Related Requirements
- Legal & Environmental Compliance
- Human Resources Competence & Upgradation
- Operational System Improvements.

What are the Checklist points of is Ashok Leyland - Supplier Capability Assessment Audit?

- Meeting demands related to delivery
- Production
- Controls over quality parameters
- Training to employees
- Maintenance
- Stores
- Health and Safety performance
- Fire safety
- Legal compliance
- Certifications

Note: The above audit criteria is mentioned based on the experience. As it the sole property of Ashok Leyland Ltd, the checklist/audit criteria can be modified and revised at any point in time.



What does one mean by Customer Specific Requirements?

 Customer Specific Requirements are the additional requirements imposed by the customer (Ashok Leyland - Supplier Warehouse / Processing Audit) which an organization needs to compulsorily comply with in order to become a verified supplier.
 In many cases, these requirements are additional to ISO certification.

Is this different from ISO Certification?

 Generally, customer specific requirements are the additional requirements generated over the existing ISO certification to meet certain needs of the customer. This helps the organization gain recognition as a socially compliant organization.

Does my client require me to make changes in my Quality system?

 As per specific requirements the Organization might have to make necessary changes in the Quality system to comply with the Customer Specific requirements. PQSmitra helps an organization to make the necessary changes to comply with the requirements of Ashok Leyland - Supplier Warehouse / Processing Audit in a very easy and practical manner.

Can PQSmitra assist in ensuring my suppliers are certified and assist in improving the overall quality?

 Yes, PQSmitra can ensure that your suppliers are certified and we can assist them in improving the overall quality to meet your specific requirements



Can PQSmitra help my organization identify requirements as per modern trend and help implement the same for my suppliers?

 Yes, PQSmitra as an Organization remains very up to date regarding the new trends of certification & specific requirements. We provide full assistance in the implementation of the same.

How PQSmitra help you with a hassle – free Implementation process of Ashok Leyland - Supplier Warehouse / Processing Audit?

PQSmitra offers services for successful implementation of the systems based on the audit criteria and checklist. Our team adopts a systematic approach which helps in effective implementation and better audit results. We have developed a standard methodology to implement the customer specific requirements. The Ashok Leyland - Supplier Warehouse / Processing Audit implantation methodology is as below:

- Study Ashok Leyland Supplier Warehouse / Processing Audit requirements
- Review of existing system at the client organization
- Training, Records and Documentation
- System verification at regular intervals
- · Audit and Reporting

The services offered for customer audits has helped many organizations to demonstrate better results and improved business relations with the customer.



PQSmitraService Features appreciated by clients



Simple & **Practical Approach**



21 Years of Service



2500+ Successful Projects



5,56,000+ **Consulting Hours**



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